



*Disclaimer: the material in this fact sheet is intended as a general guide only. You should not act on the basis of the information in this fact sheet without first getting legal advice about your own particular reason. The information is based on the laws in Victoria as of June 2023.*

# CENTRELINK

## INCLUDED IN THIS FACT SHEET ARE:

Do you disagree with a Centrelink decision?

Do you owe Centrelink a debt for an overpayment?

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## DO YOU DISAGREE WITH A CENTRELINK DECISION?

If you are unhappy with a decision Centrelink makes about your entitlements, you can ask Centrelink to review its decision by writing to them, calling them or going into a Centrelink office. If you are unhappy with the outcome of the review, you can appeal to the Administrative Appeals Tribunal.

For more information on seeking review of Centrelink decisions, check out the "Centrelink" page on the Victoria Legal Aid website: <https://www.legalaid.vic.gov.au/find-legal-answers/centrelink>.

The National Welfare Rights Network has more fact sheets about Centrelink decisions and how to seek review: <http://www.nssrn.org.au/factsheets/>.

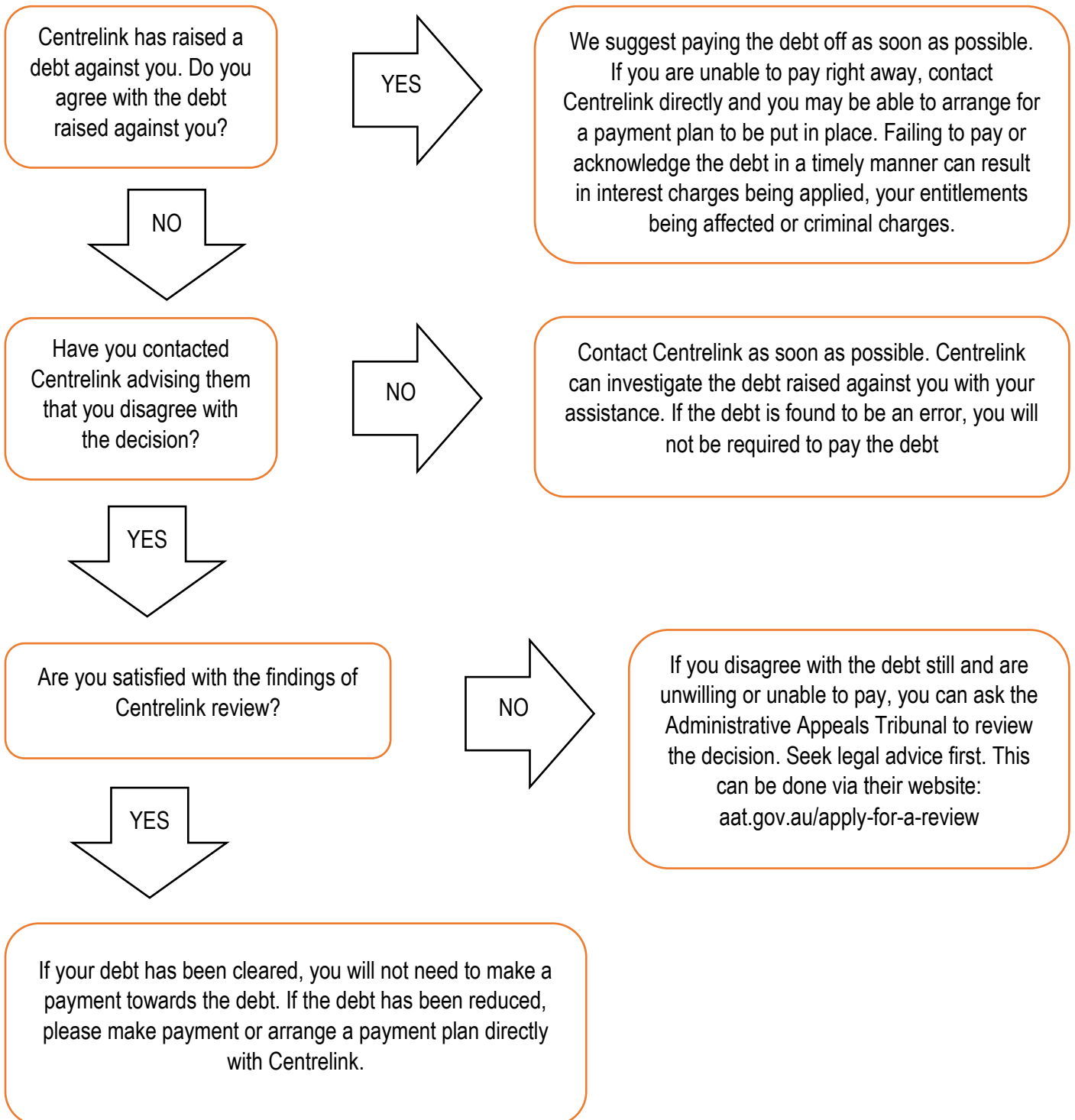
If you need more information or advice, please contact Youthlaw.

# DO YOU OWE CENTRELINK A DEBT FOR AN OVERPAYMENT?

If Centrelink claim you received payments you were not entitled to, you will be asked to pay the money back. You can be charged with a criminal offence for giving false or misleading information to Centrelink or for receiving payments that you know you are not entitled to.

If you are having difficulty making repayments, are being investigated by Centrelink or are charged with a criminal offence for the overpayment, you should seek legal advice by contacting Youthlaw or Victoria Legal Aid.

## Quick Guide



## MORE INFORMATION

For more information, see:

- The Law Handbook: <https://www.lawhandbook.org.au/2020-05-01-10-income-tax-and-centrelink-payments/>
- Victoria Legal Aid: <https://www.legalaid.vic.gov.au/find-legal-answers/centrelink>

Visit our website: [www.youthlaw.asn.au](http://www.youthlaw.asn.au)

Chat to us: 03 9113 9500

Email your questions: [legal@youthlaw.asn.au](mailto:legal@youthlaw.asn.au)

# YOUTHLAW

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